

10 Questions to Evaluate a Crypto Processor

- Is there a Back Office with real-time visibility of each withdrawal, including intermediate statuses and partial payments?
- Are internal manual review limits documented, and known before the first incident?
- Which networks are supported for USDT — are TRC-20 and BSC included as a minimum standard?
- How are transaction fees calculated — fixed before confirmation or after?
- Is there a fixed support SLA in the contract with a defined response time?
- What license does the PSP have, and is it accepted in your operating jurisdiction?
- How long does KYB take, and does it require bank-level due diligence?
- Is dual-run supported during migration from the current processor?
- How are AML flags handled — can the operator see the review status or not?
- Is there a sandbox environment for testing before go-live?